

Office of Participant Experience

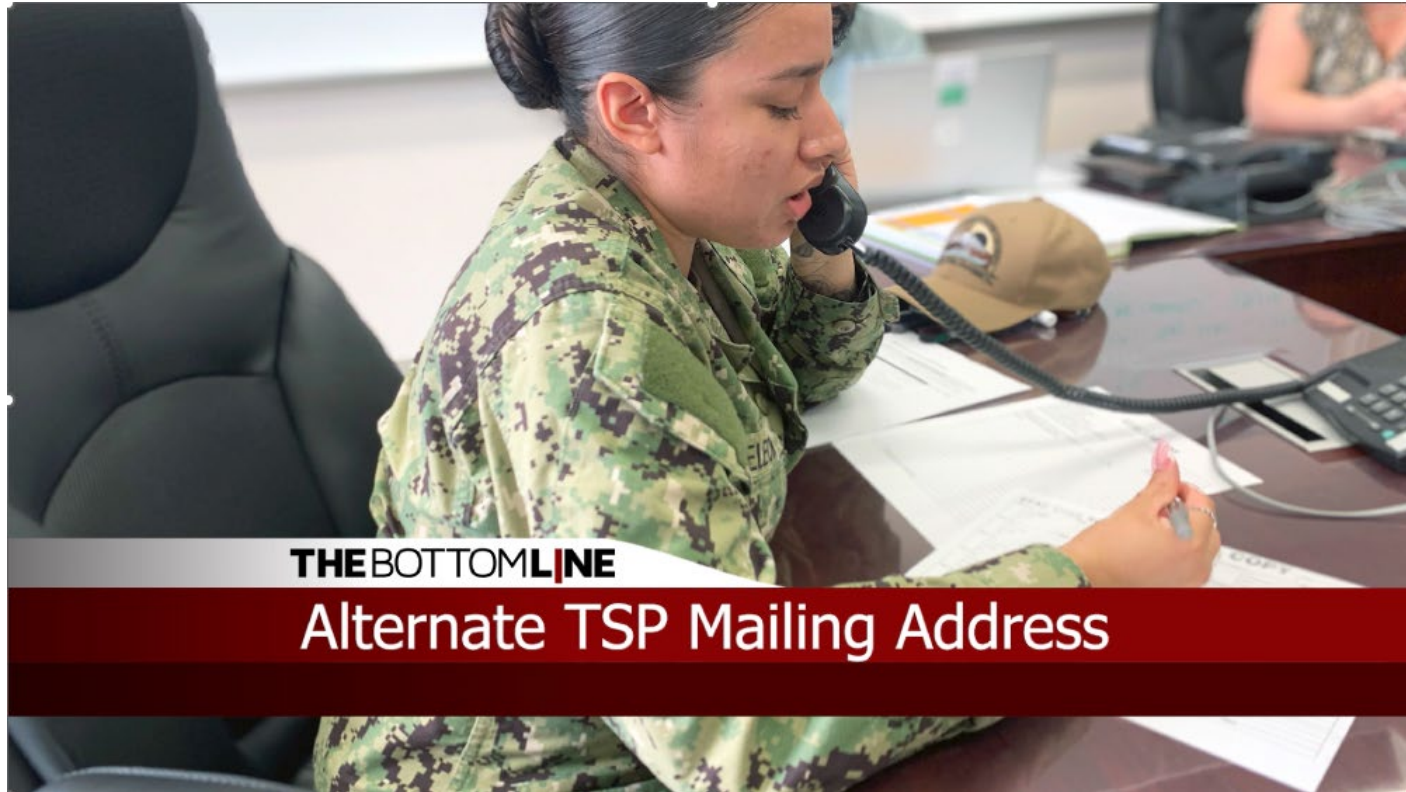
Presented By
Tanner Nohe

April 22, 2025

Thrift Savings Plan Highlights – April 2025

- TSP Mobile App usage is steadily increasing
 - 30.49% of MyAccount logins through the app, almost double compared to same time last year
- Continued partnership with the American Forces Network (AFN) – alternate mailing address

Thrift Savings Plan Highlights – April 2025



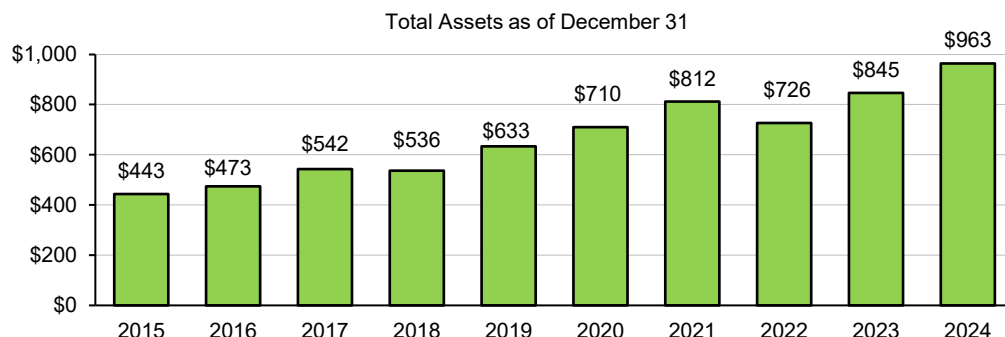
Thrift Savings Fund Statistics

March 2025

Highlights

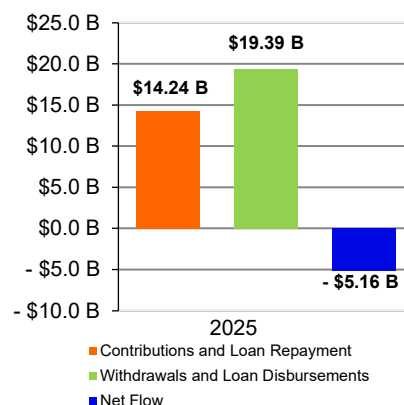
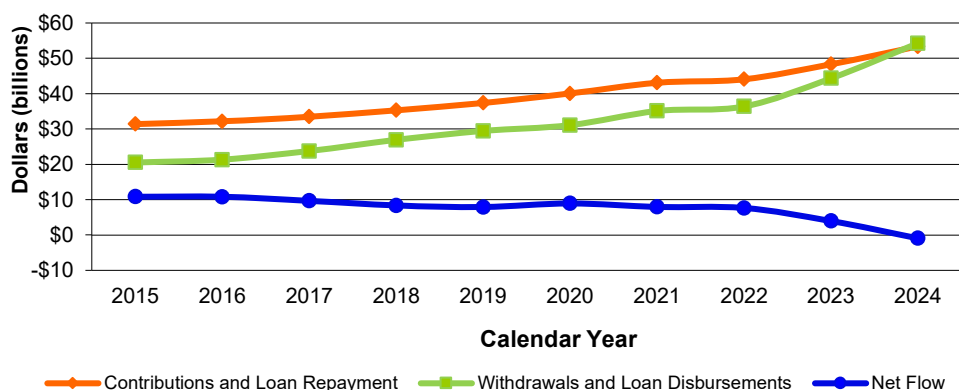
Participant use of the official TSP Mobile app has increased steadily over the past year. More than 30% of the MyAccount logins came through the app during the first quarter of calendar year 2025, which is almost twice as many over the same period in 2024.

Thrift Savings Fund Assets (billions)



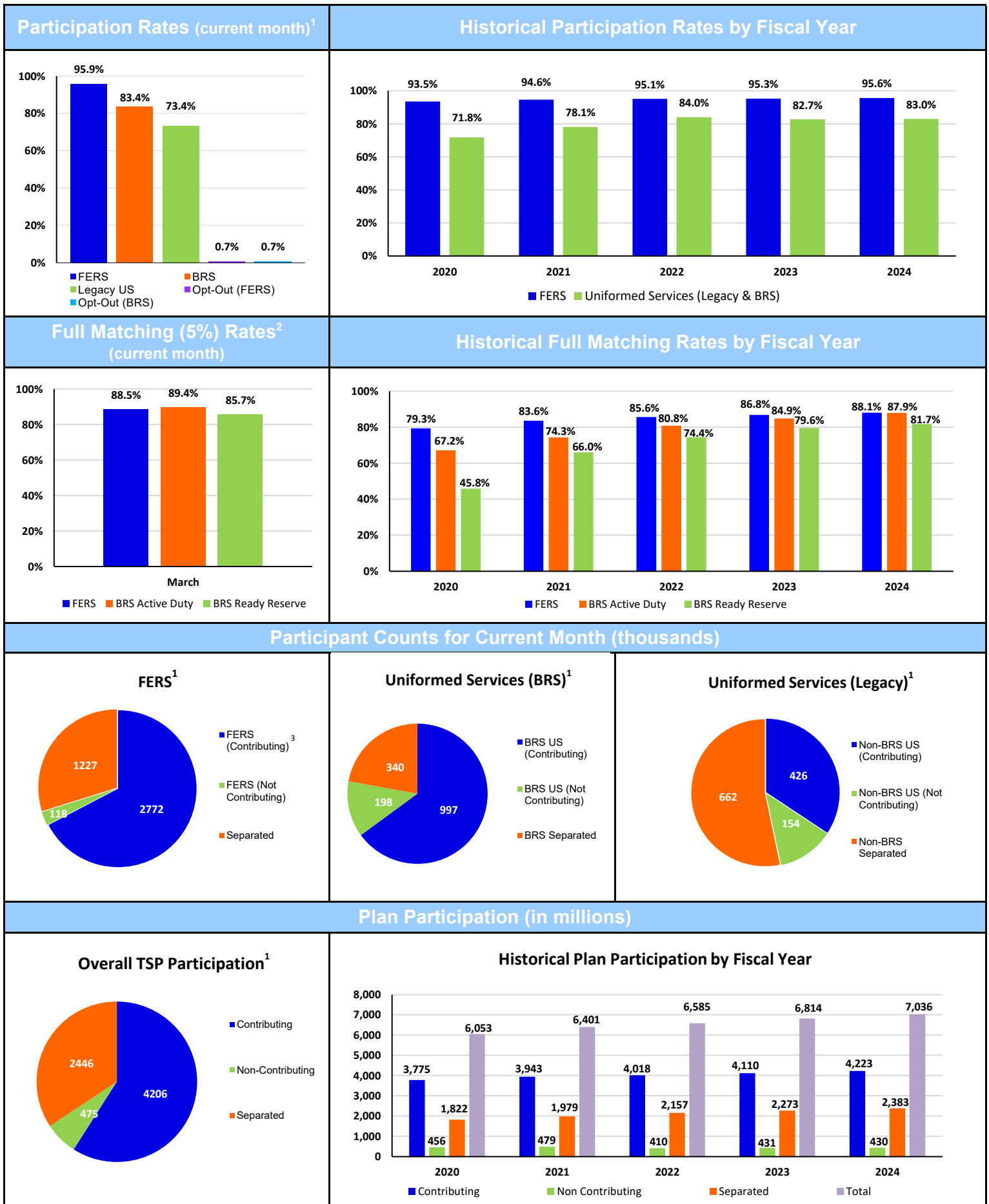
	Total Assets	Roth Assets
March	\$937	\$71
February	\$972	\$73
January	\$985	\$73

Cash Flow Attributes



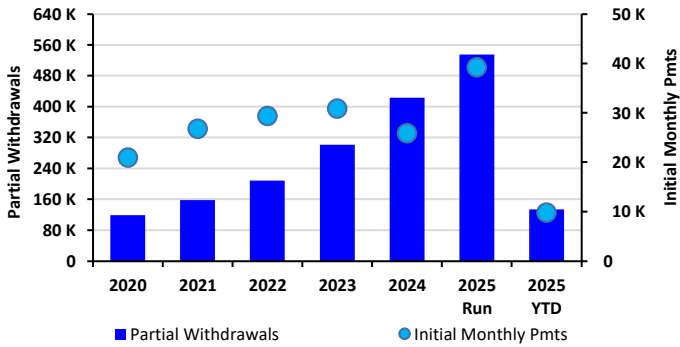
Total Accounts and Average Balance (current month)

	Total Number of Accounts	Average Balance	Total Number of Roth Accounts	Average Roth Balance
FERS	4,188,202	\$188,687	1,154,662	\$31,578
BRS Uniformed Services	1,535,487	\$16,547	941,445	\$14,136
Uniformed Services Legacy	1,243,139	\$51,428	668,564	\$30,964
CSRS	233,597	\$214,979	8,973	\$39,616
Beneficiary Accounts	44,634	\$162,931	3,499	\$21,967
Total	7,245,059	\$129,356	2,777,143	\$25,504

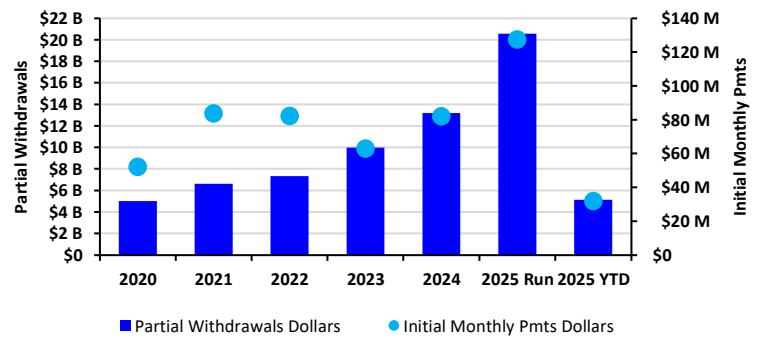


Post-Separation Withdrawal Activity

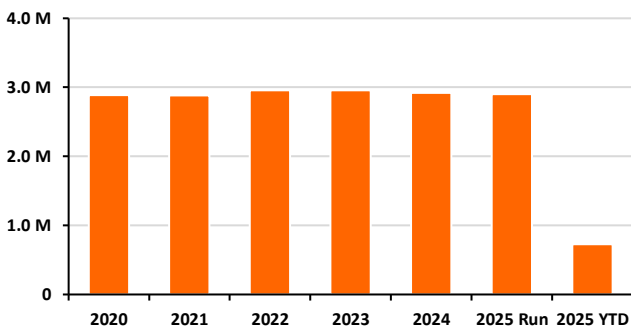
**Post-Separation Withdrawals Transactions
(Partial Withdrawals & Initial Monthly Pmts)**



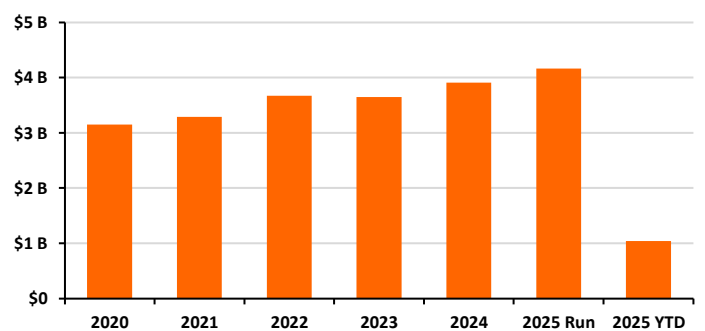
**Post-Separation Withdrawals Dollars
(Partial Withdrawals & Initial Monthly Pmts)**



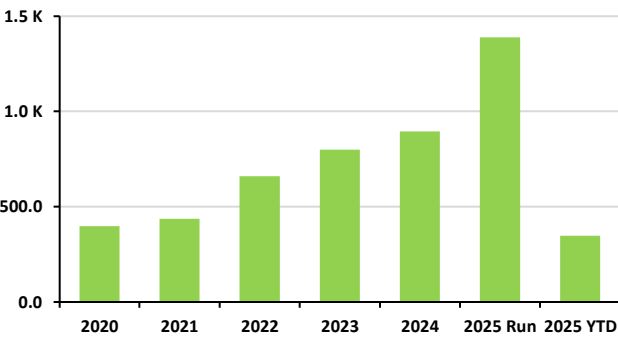
**Post-Separation Withdrawals Transactions
(Ongoing Monthly Pmts)**



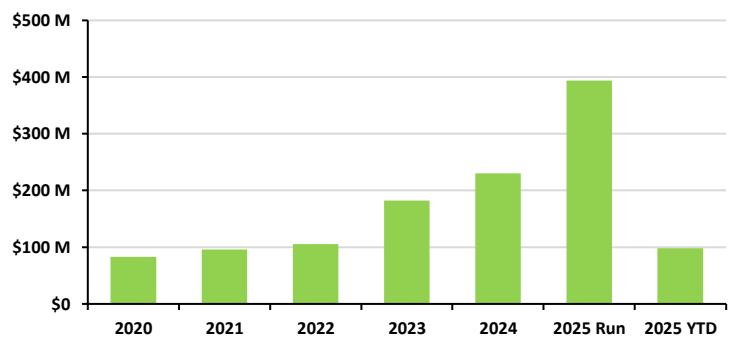
**Post-Separation Withdrawals Dollars
(Ongoing Monthly Pmts)**



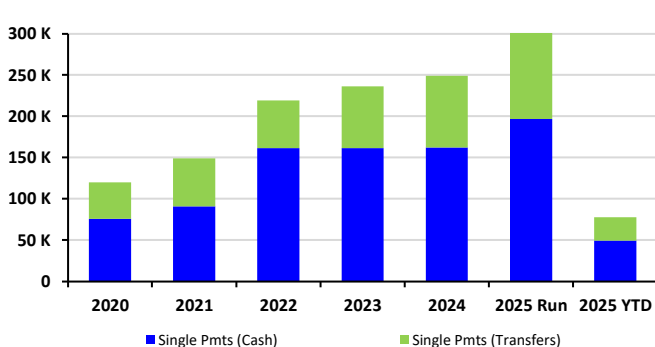
Post-Separation Annuity Transactions



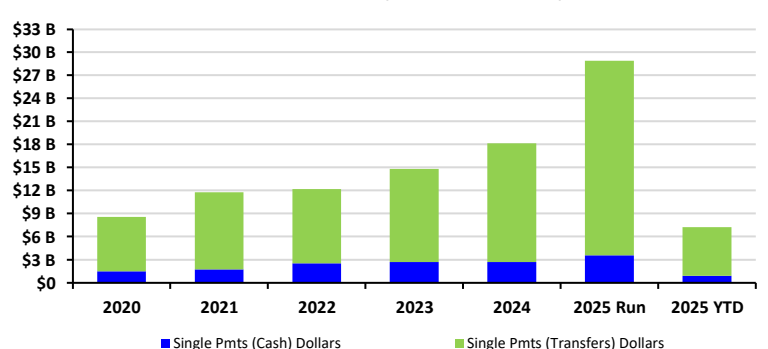
Post-Separation Annuity Dollars



**Post-Separation Withdrawals Transactions
Total Distributions (Cash & Transfers)⁴**

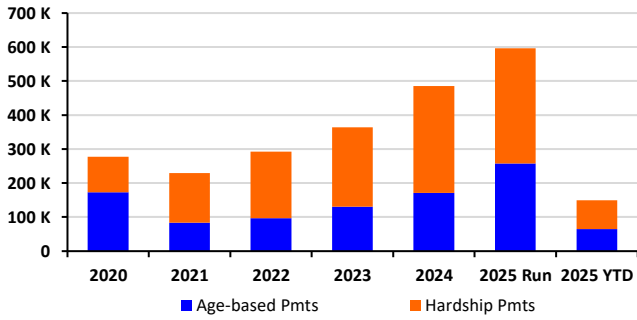


**Post-Separation Withdrawals Dollars
Total Distributions (Cash & Transfers)**

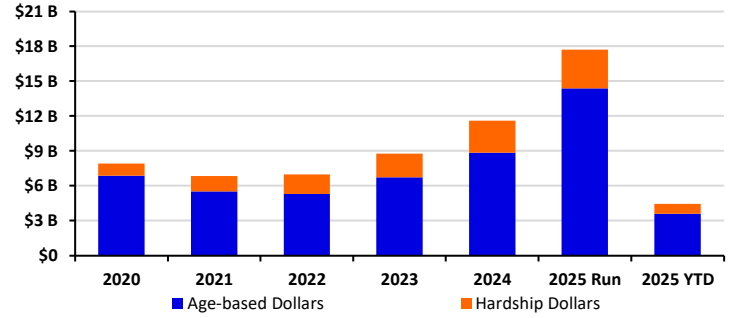


In-Service Withdrawal Activity

Age-Based & Hardship Transactions

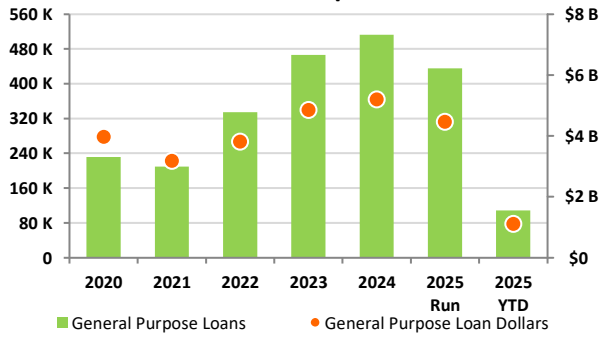


Age-Based & Hardship Dollars

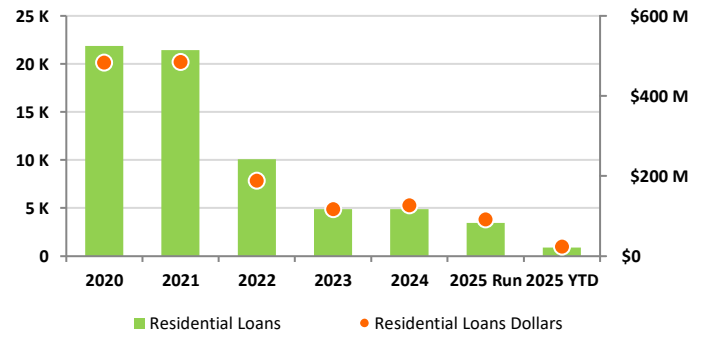


Loan Activity

General Purpose Loans

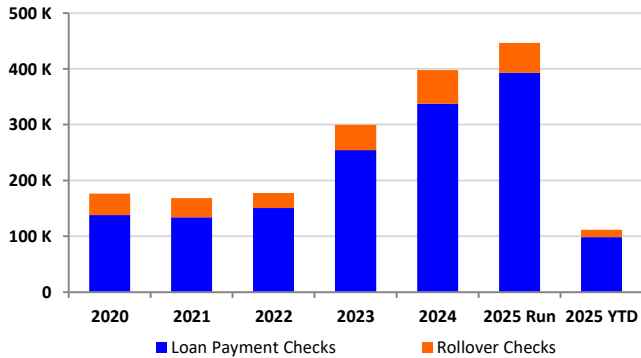


Residential Loans

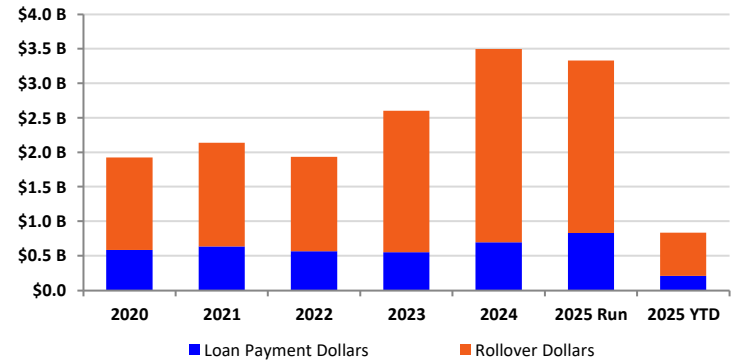


Other Activity

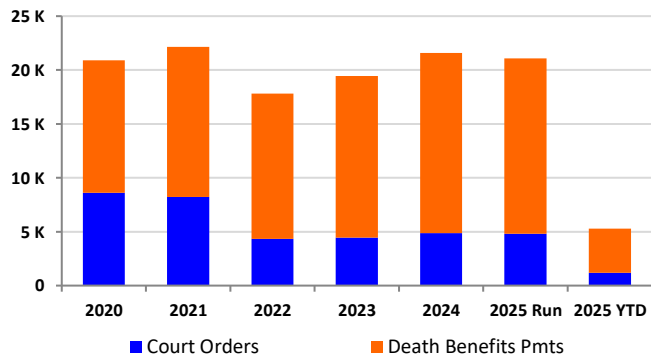
Participant-Submitted Check Transactions



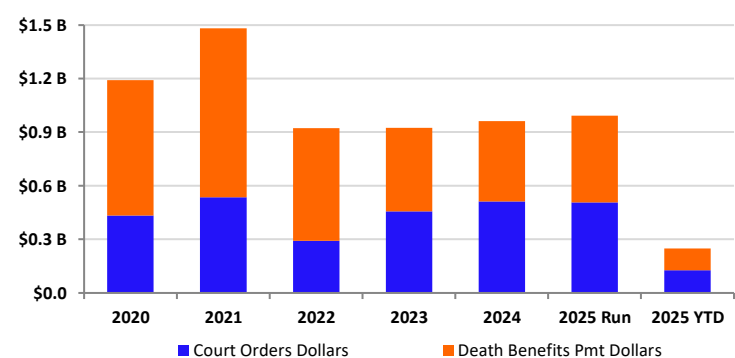
Participant-Submitted Checks Dollars

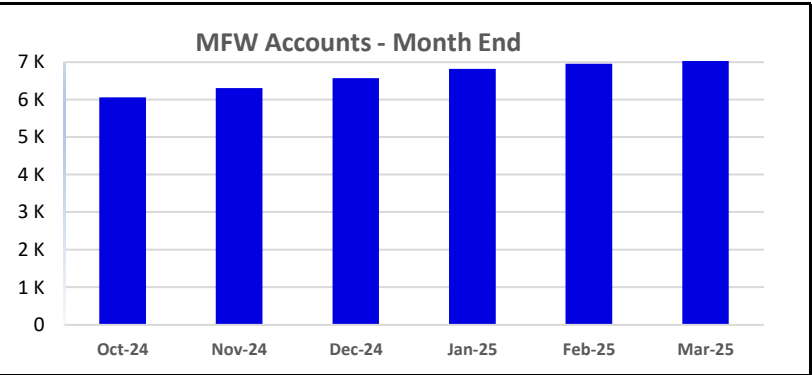
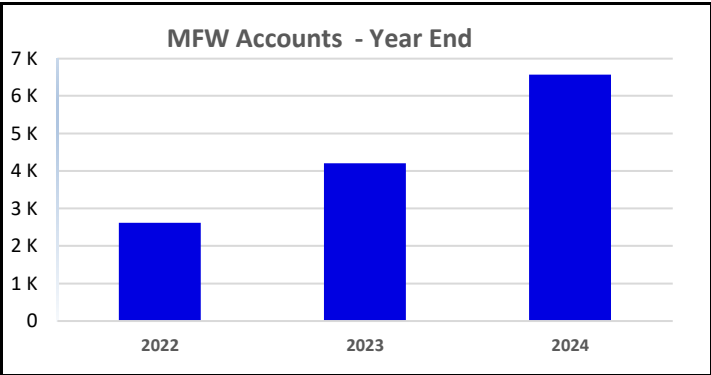


Legal Processing Transactions

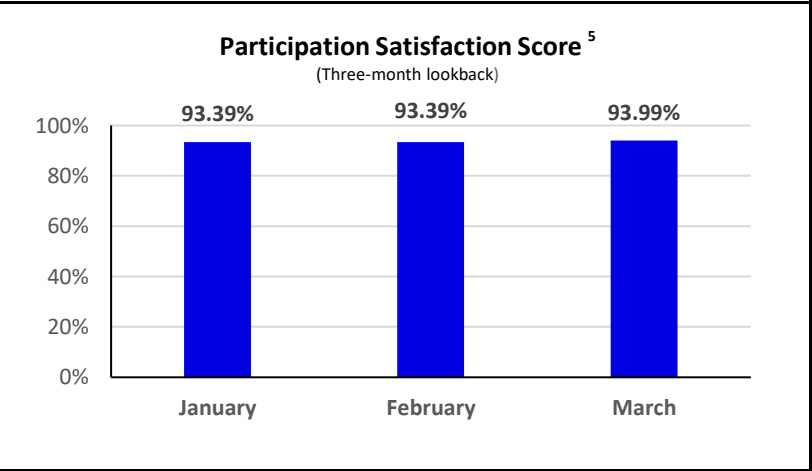
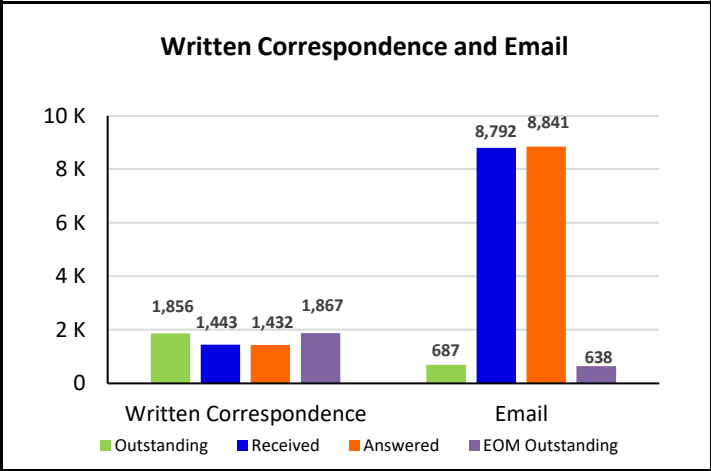
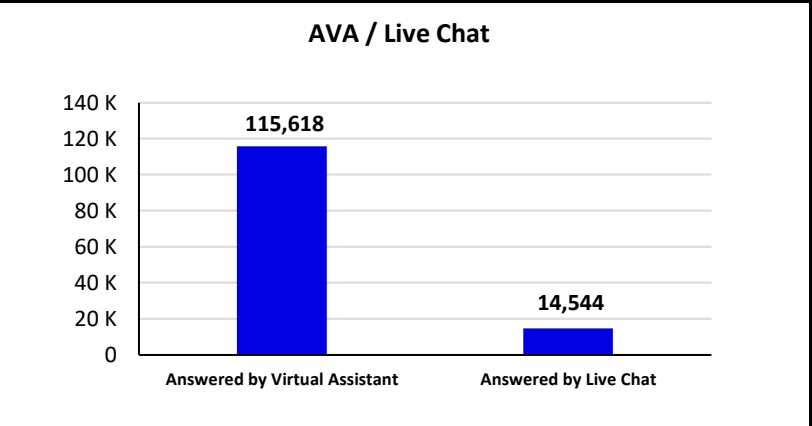
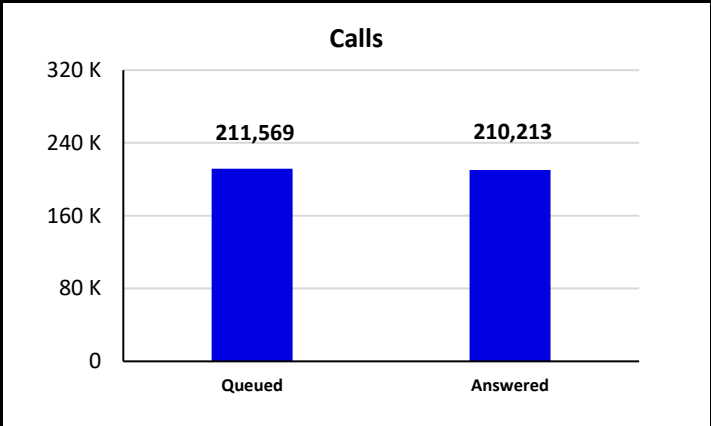


Legal Processing Dollars





Human Interaction and Complex Service Channels (current month)



1. Counts of total contributing participants are dependent on posting dates of agency payrolls.

2. Does not include payroll corrections which may impact full match percentages.

3. This number does not include those with Agency 1% Contributions only and making no employee (Roth/Traditional) contribution of their own.

4. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.

5. The participation satisfaction score takes into account phone calls, web, email, and chat.